

B.P. Rajesh, M.D., PLLC

We are excited about being
your healthcare partner.

Thank you for choosing us!

306 Elm Street, Suite B
St. Johns, MI 48879
(989)-224-2100

Website: www.DrRajesh.com

Monday: 8:15am-12 Noon, 1:15-5:00pm
Tuesday: 8:15am-12 Noon, 1:15-5:00pm
Wednesday: 8:15am-12 Noon
Thursday: 8:15am-12 Noon, 1:15-5:00pm
Friday: 8:15am-12 Noon, 1:15-5:00pm

After regular business hours,
Please call our answering service at:
(989)-224-9184

Or visit:
DeWitt Delta Medical Center
12970 S. US-27
DeWitt, MI 48820
(517)-669-8345

A Patient - Doctor Partnership.

Together. we can build your Medical Home.

It is our mission to improve the health of our patients by providing quality, compassionate care to everyone.

We are establishing planned visits for patients and will provide the proper tools and information to improve your quality of health.

In doing so, we would like to introduce you to what we call a:

Patient-Centered Medical Home.

- A Medical Home is like a “home base” for your health care needs.
- In a Medical Home, there is a trusting partnership between the doctor, his staff and the patient.
- A Medical Home includes the manner in which care is given, the people who give the care, and the place this happens.

Although you may notice some changes in the way we give your care, many things will stay the same.

We will continue to:

- See you in our office whenever needed, during regular business hours.
- Respect you as an individual- we will not make judgments based on race, religion, sex, age or disability.
- Respect your privacy- your medical information will not be shared with anyone without your permission, unless required by law.
- Provide care; given by a team of people led by your doctor.
- Give the care you need, when you need it.
- Give care that meets your needs, while accomplishing personal goals.
- Give care that is based on quality and safety.
- Have a doctor on call 24-hours a day, 7-days a week.
- Take care of short and long term illnesses.
- Give advice to help you stay healthy.
- Tell you about your health and illnesses in a way you can understand.
- Remind you when preventive care visits are due so that you receive the best quality care.

Over the next several months, you may notice that:

- We will ask you what your goal is, or what you want to do to improve your health.
- We will ask you to help us plan your care by setting personal goals, and doing your best to accomplish them to improve your health.
- We will print you a copy of the care plan determined by you and the doctor to follow at home.
- The care-team members will be involved in more and/or different areas of your care.

Having a Medical Home means we trust you will:

- Tell us what you know about your health and illness.
- Tell us about your needs and concerns.
- Take part in planning your care.
- Work with us to create a care-plan that best fit you as an individual.
- Tell us what prescriptions and non-prescription medications you are taking.
- Let us know when you see other doctors, and what medications they prescribe for you, as well as ask them to send us a report about your care when you see them.
- Learn about wellness and how to prevent disease.
- Learn about your insurance policy so that you are aware of what is covered.
- Respect us as individuals and partners in your care.
- Keep your appointments when scheduled, or give a courtesy-call at least 24 hours in advance (whenever possible) to reschedule. This will allow another patient to be seen.
- Pay your share of the visit fee when you are seen in the office.
- Give us feedback so that we can improve our services .

Test notification policy:

- We strive to get test results to our patients. Please call our office if you have not been contacted within one month.